

The Front Desk

April 2006



Dear Clients,

With the exception of one recent weekend of torrential rain which cut power and phone lines as well as closing some golf course, the weather has improved greatly here on the Costa del Sol – the day-time temperatures have been in the mid-20s and the evenings have become much warmer – some restaurants are already opening up their pavement terraces to diners.

Airport Alert

According to the local press, thousands of passengers are having great difficulty in getting to Malaga airport in time to catch their planes, joining long tail backs to the San Miguel brewery caused by the building work mainly for the car park extension. The worst time is between 10.30 a.m. and 13.30 p.m. Please leave some extra time to reach the airport. Concern is being expressed that the problem will become worse at Easter and during the summer

Air Conditioning

I am pleased to report that many clients have now asked us to arrange their air conditioning service in anticipation of the hot summer temperatures. As a reminder the basic air conditioning inspection service at 65 € plus IVA (120€ plus IVA if regassing needed) – any additional repairs or maintenance will be chargeable of a time and materials basis.

Long Term Rentals

Because the holiday rental market continues to be relatively quiet, a number of clients have expressed interest in letting their properties for longer periods, normally 3 – 11 months. To cater for this we will have in the next few days a new page on our website. Over the next few weeks this will be developed to include an “enquiry” page, which will allow prospective renters to contact us and to check the status of available properties.

Hablamos Espanol

More news of our website – Guillermo is currently translating the site into Spanish in order to appeal to a wider audience. Spanish visitors naturally represent a huge potential long term and holiday rental market on the Costa del Sol. We hope that this will be ready by mid-May.

Tel: (0034) 952 78 49 83 (3 Lines), Fax: 952 78 34 08

Emergency Helpline: 00 34 606 97 58 33

Web site: www.spanishrental holidays.com E-mail: enquiries@spanishrental holidays.com

**Head Office Address: HPS Property Services Siglo XXI (SL), C/ Dr.Esteban San Mateo, N° 10, Local E, 29670, San Pedro de Alcántara, (Málaga), España.
CIF N° B - 92606953**

Passport? What Passport?

Michael had the fun experience recently of losing his passport. Lost or stolen? Who knows? If it happens to you, here are a few tips.

The first thing to do is to report the loss to the Guardia Civil or the Policia Nacional. The simplest way to do this is to telephone the national call centre of the Policia Nacional (902 102 112), where you will be connected a English-speaking assistant. After the details of the loss have been recorded, you need to nominate your nearest police station (for most clients this will be Marbella) and the Spanish version of the report will be sent electronically to the police station for you to collect. You will need to go to the Oficina de Denuncias Comisaria de Policia.

Some airlines will allow you to travel home using only the police report, whereas others will not. You will need to check the rules operated by each airline. If you need a temporary travel document, you will need to contact your national consulate and follow their procedures. The telephone numbers of the major consulates will shortly appear in the resources section of our website.

As I am sure that you know, if you are not a resident, you are required to carry your passport with you at all times. You can obtain a notarised copy of your passport, which will normally be accepted by the police as evidence of your identity. The notary's office is opposite HPS and we can assist you with this for a small charge.

Semana Santa

Not long to go until one of the busiest events in the Spanish calendar. If you are planning to travel, please ensure that you reserve your rental car and golf tee times in good time. If you do not usually book these with us, take a look at our website for current prices.

Don't forget that the public holidays in Spain are on Thursday 13th and Friday 14th April. Supermarkets (except OpenCor) and other shops will be closed.

Your Visits

Many thanks for letting me have current details of your planned visits. This is very helpful in helping me to plan ahead for cleaning rotas, particularly during busy periods. If you can continue to let me have your dates – even if they are very provisional – I shall be very grateful.

Kind regards

Beverley

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