

The Front Desk



August 2007

Dear Clients,

¡Mucho calor! Yes, August is proving to be as hot as July, but I see from the weather reports that Northern Europe is beginning to enjoy good weather after the recent heavy rain, particularly in the UK.

We have been very busy during July with owners, their guests and our own rental booking all arriving to enjoy the good weather. As a result, this month's newsletter has been delayed a few days - however, better late than never.

Rental Bookings

We have had a sudden upsurge in holiday and long term bookings. These have come to us largely via our website, which demonstrates the value of our upgrading of the site over the past couple of years.

Another important feature is the development of our UK company, Spanish Rental Holidays Limited, which allows UK guests to pay for their holiday, car hire, golf, etc in sterling. In this way they can avoid the costs of currency conversion when making payment.

UK Phone Number

Linked to the level of enquiries is the availability of the UK telephone number 01633 749841. This line operates through the internet using VoIP (Voice over Internet Protocol) technology and the handset sits on my desk. In this way UK callers can make a national rate call to us and vice versa. It is certainly encouraging prospective new clients to talk to us by avoiding international call charges.

Golf Web Page

Over the next month or so we hope to upgrade our Golf web page in line with those offered by major golf specialists. Once this has been done we intend to expand the number of courses that we have discounted arrangements with and to improve the discounts that we shall be able to offer. Watch this space for more news.

Air Conditioning Maintenance

Our air conditioning engineer has had a busy month. Fortunately his time has been spent servicing systems rather than dealing with breakdowns. Just as a reminder the price for the service in a two or three bedroomed apartment or townhouse is 72.50 € plus IVA or 135 € plus IVA if regassing is required.

Tel: (0034) 952 78 49 83 (3 Lines), Fax: 952 78 34 08

Emergency Helpline: 00 34 606 97 58 33

Web site: www.spanishrentalholidays.com E-mail: enquiries@spanishrentalholidays.com

Head Office Address: HPS Property Services Siglo XXI (SL), C/ Dr.Esteban San Mateo, N° 10, Local E, 29670, San Pedro de Alcántara, (Málaga), España.

CIF N° B - 92606953

Security

Here is my periodic reminder about the importance of looking after your cash, credit cards and valuables. Visitors often let their guard drop when they are on holiday. Just remember to be as vigilant when visiting Spain as you are at home. Most thefts are “distraction” robberies – so don’t be distracted!! If there is a safe in your apartment, please use it.

Water Supplies

The concerns over water supplies continue, although the restrictions applied last year have not been reintroduced in 2007. The problem is not so acute in the western Costa del Sol, where reservoir supplies are still quite high.

Public Holiday

Please remember that Wednesday 15th August is a national public holiday and that our office will be closed, as will other businesses. Some offices, e.g. lawyers, may additionally close for the Monday/Tuesday or Thursday/Friday for a so-called “puente” (bridge). So, if you have business to transact, please check to ensure the opening times of offices. Also, many of the notaries are on holiday in August, which means long queues at the few remaining open.

Sur in English

Sur in English, published each Friday and available from tourist offices free of charge, has a very good “what’s on” section. Recent events have included the Tapas feria in Fuengirola and music festivals in Mijas – well worth an evening out.

Malaga Airport Traffic and Parking

The developments at Malaga have now provided 1800 new parking spaces which is certainly easing congestion. The new Terminal 1 check-in and arrival facility has also been opened. Watch out for this when booking in or meeting friends. Traffic around the airport continues to be very congested, so do leave yourself plenty of time to reach Malaga.

The Sun

Finally, don’t forget to top up your tan steadily and to use high factor sun creams and lotions. I was in the local pharmacy recently where I saw a crowd of fair-skinned northern folk receiving treatment for severe sunburn. The rest of their holiday was ruined because they had to avoid the sun completely.

¡Hasta Septiembre!

Beverley

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