

# The Front Desk



**March 2008**

Dear Clients,

February has been a month of mixed weather on the Costa del Sol. We had a lot of warm sunshine early in the month, but half-term visitors have been disappointed with some wet and windy conditions – albeit warmer than back at home!!

## **Public Holidays – Just A Reminder**

The Easter public holidays fall on Thursday and Friday 20<sup>th</sup>/21<sup>st</sup> March. The office will be closed on these days, but our out-of-hours line will be contactable.

We then have to wait until 1<sup>st</sup> May for our next Fiesta!!!

## **“Carousel”**

Brendan Tansley, our client and star actor, singer and dancer will be taking a leading role in the forthcoming production of “Carousel” at the Salon Varietes Theatre from 7<sup>th</sup> – 16<sup>th</sup> March. His last appearance in Evita was a sell out. So, book early and enjoy “You’ll Never Walk Alone”, “June is Bustin’ Out All Over”, and many other favourites. Bring a handkerchief – it’s a real “weepy”!!

## **EMail Problem**

I am sorry that we were out of touch for a few days when Telefonica blocked all our outgoing emails. All my emails are automatically forwarded to Michael so that he can monitor messages out-of-hours and at the weekend. Unfortunately, because I receive so many Spam messages, the Telefonica geeks think that I am generating Spam messages myself!! So, without telling us, they put a block on our system. However, if you want to complain to this “secret” department and put matters right, you have to send them an email, but you can’t send them an email because they have blocked you, etc.....

So, we have now changed our system. Michael will check my computer when the office is closed, rather than forward messages to him.

**Tel: (0034) 952 78 49 83 (3 Lines), Fax: 952 78 34 08**

**Emergency Helpline: 00 34 606 97 58 33**

Web site: [www.spanishrentalholidays.com](http://www.spanishrentalholidays.com) E-mail: [enquiries@spanishrentalholidays.com](mailto:enquiries@spanishrentalholidays.com)

**Head Office Address:** HPS Property Services Siglo XXI (SL), Urb. El Alto N° 16, Los Arqueros Golf, Benahavis,  
29679, (Málaga), España.  
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## **San Pedro Theatre**

My fans (Hi Mum and Dad!) will want to know that I am performing in a play reading on 4<sup>th</sup> March – contact me for details. Michael was due to play the male lead as a polygamist and I was to be one his three wives. However, he has decided that he has enough complications in his life and has decided to go to Florida on holiday instead. He will be away from the office from 3<sup>rd</sup> to 18<sup>th</sup> March inclusive, but will be contactable by email and will be in telephone contact with the office throughout – assuming Telefonica allows this!!

## **What Colour Suits You?**

Shopping for clothes can be a trial – so many colours and styles. If you want the definitive answer to what really suits you – help is at hand! Our client, Jan Lockett, is a new arrival to the coast, and is a trained image consultant. She takes classes in colour analysis, make-up and style. Learn how to look your best wherever you go. For more information phone her mobile +34 687 963 453.

## **Restaurant and Bar Prices**

Sur in English recently reported an investigation by the Andalucian Consumer Service into bar and restaurant prices. The law clearly requires prices to be displayed inside and outside the premises and that they must show “IVA incluido” or “IVA no incluido”, so that you know how much you will be charged before you place your order.

There is an additional problem where food, particularly fish, is priced according to weight. The waiter should always be able to tell you the exact price before you order.

## **Credit Card Theft**

A recent police report has highlighted the problem of credit card theft and the tendency for visitors to be less vigilant because they are on holiday. The majority of thefts are from handbags and briefcases in public areas – shops, bars and the street. There are very few thefts from victims’ homes. Most thieves are after cash and the credit cards taken at the same time are often not used by the thief.

The essential police advice is as follows:-

- Ensure that your card is returned to you as soon as payment has been made
- Keep bags and cases close to you at all times
- Use a money belt
- Do not leave wallets or bags on show
- Check the condition of ATMs before use and ensure no one is hovering nearby
- Ensure that you have the contact numbers needed to block the use of the card
- Examine your credit card statement carefully for erroneous entries.

I hope all Mothers out there had a very Happy Mother’s Day yesterday and have a good Easter too!!

Kind regards,

*Beverley*

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