

# The Front Desk

May 2005



Dear Clients,

Well, another month has been and gone! We are beginning to have lovely weather, and if you were hoping to enjoy good weather and yet not have to wait in traffic jams, as is often the case in the summer, now is the perfect time to visit.

## A Warm Welcome

Firstly, I would like to welcome the new villa and apartment clients who have joined us in recent weeks as a result of personal recommendation. I look forward to HPS providing its renowned personal, quality service to the new members of the “family”. We would also like to say a thank you to all our existing clients, who have recommended us to their friends and relatives in the past. We realise you have other choices and are very pleased you choose to stay with HPS.

## Lights, Camera .....

Following on from our advice about security in previous issues of **The Front Desk**, I am pleased to let you know that we have negotiated a deal to supply and fit a safe/strongbox for 110€. If interested, please let me know and I will get Jamie on the case.



Some good news - as well as the fact that the lights have been on at Los Arqueros for a couple of weeks, the security guards are now back and are manning the barrier and patrolling the. We understand that normal service has now been resumed!!!

## Another Fair Comes to Town

Looking ahead to next month, the second week of June sees the start of the Marbella Fair. Few details are known at the moment, but the big day is the 11<sup>th</sup> of June, so if you do wish to be in town for the fair, contact the office where we will have more information about the week's events nearer the time.

## Slow Down

The Guardia Civil has been carrying out an anti-speeding campaign, with beefed up patrolling and special control points. In many cases, they are using what they call the ‘cascade’ method of patrolling, with several Guardia units spread along a single stretch of road in one direction. Where possible, the control points are to be announced to drivers via electronic message boards on the affected roads.

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## **Tees Fees**

La Quinta Golf & Country Club are offering a Special Summer Deal. On offer are 2 green fees (18 holes), 1 buggy, 1 picnic and 2 club cleaning tokens – for the all inclusive price of 120€.

At Alcaidesa the fee includes lunch from the set menu until 31<sup>st</sup> (70€) and from 1<sup>st</sup> June until 31<sup>st</sup> August a buggy is included in the price (50€).

Monte Mayor is offering a deal for two players (or multiples of two) and a shared buggy (between 8.00 and 10.00 and after 14.00) until 22<sup>nd</sup> May for 150€.

## **Sky Card**

Owners in La Finca and El Lago can benefit for the following client's tip. If you want to watch satellite TV, your apartment can be wired into the community network and you can then subscribe to Sky. However, if you are a Sky customer at home, you can bring your viewing card and insert it into your Spanish digibox and watch your favourite programmes from home.

## **Comings and Goings**

Our new website will soon become [www.spanishrentalholidays.com](http://www.spanishrentalholidays.com), which will be far more user friendly. We will be updating the photos and will shortly be consulting with rental clients in about the wording. It will have an availability screen for rental properties which will show both confirmed and provisional bookings.

In order for this screen to have maximum benefit, it will be very helpful if you will let us know about your own visits and owner rentals (confirmed and provisional) as far in advance as possible. It is better for us to delete provisional bookings that do not materialise, than to insert confirmed bookings at the last minute. This will also help us to offer you the best service, by having plenty of notice to schedule the cleaning and preparation of your property particularly around Sundays and holidays, thereby wherever possible, avoiding costly cleaning on 'Fiestas'.

## **More Fine Feeding**

Another restaurant the HPS staff have used recently, and offers excellent food in the Medium Price Bracket, is the Restaurant Panorama, Calle Tolox, 3, San Pedro (telephone: 952 78 50 99). As always, we welcome your dining suggestions, although I am trying to slim down at the moment, so only Health Food eateries, please!

## **Keep Your Cool**



Now that warmer temperatures have arrived, problems often with the air-conditioning units. Michael's air conditioning broke down last July. It was a hot two weeks before the repair could be done – phew!!! That's why he is signing up for the inspection service at 65 € plus IVA (120€ plus IVA if regassing needed) that Jamie has just negotiated. Now is the ideal time to have the units serviced. If you are interested in keeping your cool, let me know.

That's all for now folks. Looking forward to seeing you, family and friends over the coming weeks.

Best wishes

**Beverley**

Beverley at the Front Desk