

# The Front Desk

May 2006



Dear Clients,

April has been a funny month with a broad mixture of hot, cold, windy and wet weather. There have been two weekends of torrential rain, which is helping to fill the reservoirs and keep the gardens and golf courses green. However, we seem to be having a very warm spell at the moment.

If you want to check the weather in the area, go to the front page of our website ([www.spanishrentalvacations.com](http://www.spanishrentalvacations.com)) and click on the temperature gauge in the centre of the home page.

## Golf Courses

We now have arrangements with four golf courses that are new to us:- Doña Julia, Marbella Golf and Country Club, El Chaparral and La Cañada. Discounted prices are listed on our website.

Doña Julia are offering a twilight Summer Offer after 1.00 pm as follows:-

OFFER: 2 Green Fees 18 holes and a Buggy to share.

PUBLIC Rate: 100 €

HPS Rate: 95 €

VALID: 01/06/06 – 15/09/06

## Long Term Rentals

Our long term rentals web pages went live at Easter and are beginning to bear fruit. There is a strong interest in renting, but also a lot of competition. We expect our web pages will attract the interest of prospective tenants as well as new clients, particularly with properties in locations that we do not currently manage.

## New Clients

We are delighted to welcome several new clients this month in Los Arqueros, Duquesa, Guadalmina, San Pedro, Los Flamings and San Pedro. We look forward to working with you for many years to come.

**Tel: (0034) 952 78 49 83 (3 Lines), Fax: 952 78 34 08**

**Emergency Helpline: 00 34 606 97 58 33**

Web site: [www.spanishrentalvacations.com](http://www.spanishrentalvacations.com) E-mail: [enquiries@spanishrentalvacations.com](mailto:enquiries@spanishrentalvacations.com)

**Head Office Address:** HPS Property Services Siglo XXI (SL), C/ Dr.Esteban San Mateo, N° 10, Local E, 29670, San Pedro de Alcántara, (Málaga), España.  
CIF N° B - 92606953

## **Inflation Rate**

Spain's annual inflation rate continued to slow in March, helped by easing energy prices. Spanish consumer prices rose 3.9 percent on the year, compared with a 4 percent annual rise in February and a 4.2 percent increase in January.

## **Staff Holidays**

May and early June are going to be a busy time for holidays at HPS. Michael and Felicity are off to the Canadian Rockies to celebrate their silver wedding anniversary. Immediately following that, Jamie and I are off to the USA and also to Canada. Michael will be covering for me and Jamie while we are away, ably assisted by Rodd.

In order to avoid The Boss making too many mistakes while I am away, I will be doing us much preparatory work as possible. I am very grateful, therefore, that you are letting me have current details of your planned visits in advance— even if they are very provisional. This helps me plan ahead for staff cleaning rotas, particularly during busy periods.

## **HPS Office Hours**

Just as a reminder, our published office hours are Monday to Friday from 9.00 to 5.00 (Spanish time) and we are closed on public holidays. If there is an emergency, you can reach us on our 24-hour helpline. Michael usually monitors email traffic addressed to my outside normal hours.

In the near future, we hope to apply out-of-office messages as an automatic email response when the office is closed. We are also looking to improve the voicemail on our office telephone number but this is probably a couple of months away.

## **Spanish Website**

As well as sending out invoices and managing our finances, Guillermo has been translating our website into Spanish. Most of the work has now been done and we hope that we shall have it live by the end of May.

Looking forward to seeing you soon...

Kind regards

*Beverley*

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